

For PHI:

You have the right to access and receive copies of your protected health information (PHI) maintained by this practice. To request your records please submit a written request via fax: (956) 594-6263 or email: monicapina@pstcounselingsolutions.com, with your full legal name, date of birth, and specific dates or types of records you are requesting. We will process your request in accordance with applicable state and federal laws. Fees may apply as permitted by law.

For licensing, complaints, or general inquiries:

Please visit the Texas Behavioral Health Executive Council (BHEC) website at bhec.texas.gov/contact-us/. You can also mail correspondence to: Texas Behavioral Health Executive Council, 1801 Congress Ave., Ste. 7.300, Austin, Texas 78701, or email: Enforcement@bhec.texas.gov for complaints

For AG Consumer Protection Division Page:

Texas consumers may file complaints with the Office of the Texas Attorney General's Consumer Protection Division. Current instructions are available on the Office of the Texas Attorney General Consumer Protection Division page.